

T4 Trading Errors

Error	Error Meaning	Solution
Incomplete instructions rules	The account is not setup to trade those products	Firm administrator needs to setup products under accounts exchange details
Rejected max clip size, max position	These are all messages from T4 Risk	Call firm administrator to verify risk parameters
Rejected outside of price limits	Exchange message due to contract limits	Call exchange to verify limits
Rejected Group State does not Allow this function	User is attempting to enter an order in a closed market	Wait for pre open or use an ACT/GTC order type
Insufficient funds – Insufficient cash and order does not reduce worst case position [Net:0, Wrk Buys:0]	Risk parameters exceeded for cash loss or margin.	Call firm administrator to verify risk parameters
Invalid fix field 50.	User needs an exchange login.	<p>Firm administrator must add tag 50 to T4 user ID. Add ID under user section then Exchange Details. User must log off for changes to take effect</p> <p>NOTE: All changes to user setting will not take effect until user logs off.</p>
This trader does not belong to this member	The executing group is incorrect.	Go to account set up to change executing group. Under Accounts section then Exchange rules the Executing Group can be changed.

Rejected: Missing tag 144	Missing location field, Tag 144 for user exchange settings	For ICE Tag 144 – make sure under user exchange logins that location is filled in.
Rejected: Missing tag 439	Tag 439 is missing for any account trading ICE	In the Edit Account Exchange Details section the Administrator needs to add the firm information in the Member Allocation field.
Rejected: Contract disabled	Contract has never been enabled for the firm	Firm administrator needs to enable contract for the firm. Under Contracts section find the contract and check enabled.
Group not authorized for this user	Executing group does not have permission for that product	Firm administrator must correct iLink ID, assign a new one, or contact CME.